

REFUND POLICY

The Lunch Direct **does not provide refunds**. This includes unused lunches, or credits.

Paid meals **can be deleted** and be **credited** to the parent account for **future orders** up to a week in advance {by midnight of the order cut-off day}.

*The deletion is self-administered: Press and hold the **control/Ctr** key and **select the day** to cancel; answer **yes** to place credits in your parent account for **future orders**.*

Note: If a student misses a meal due to **sickness**, or unplanned missed school day, **no refund or credit is available**. This is the *same policy as the school has for tuition*.

The school is aware of student absences, and will use the meal for another child, if needed.